

WE'RE HIRING A SYSTEMS SUPPORT ENGINEER

Salary: £25,000 - £35,000 per annum

📍 Halesworth, Suffolk

GET ABOARD OUR
ROCKET SHIP

Job Summary

As part of the Systems Development team you will be responding to support requests from other teams within the business as directed, reporting to Process Improvement Manager. You will be maintaining the company data network and infrastructure. Investigating faults with PCs, printing, and device connectivity and fixing issues in collaboration with IT support service. You will be working with our software service providers to progress support cases. As well as developing & updating reports, dashboards and extract data from our SQL databases based on the evolving requirements of the business. You will maintain the log of IT devices issued to staff throughout the business, ensuring all items are recorded and accounted for.



What Is On Offer

- Monthly Employee Events
- Free Parking
- Extra 1 Day Holiday for Every 2 Years' Service (up to 5 extra days)
- Generous Compassionate and Emergency Leave Policy
- Sick Pay Scheme
- Flexi-time Scheme
- 30 Days Holiday (inc Bank Holidays)
- 3.25% Employer Pension Contribution
- Attractive newly renovated offices and free Nespresso

What We Need From You

- Knowledge of network configuration and administration
- Good knowledge and experience of SQL and SSRS
- Analytical thinking skills
- Qualifications in Computer Sciences or Communications
- Cisco qualification or equivalent technical qualifications
- A solid team player

About Herrco Cosmetics

A thriving family-owned business based in Halesworth, Suffolk that has been rapidly growing for 30 years and now employs over 250 staff across many different specialisms.

We are an innovative cosmetics manufacturer specialising in award-winning bespoke beauty product development and formulation, spanning skincare, bath and body care, haircare, sun care and much more.

We recruit people onboard our rocket ship who believe in the things we do, who are motivated, hardworking, and make it happen!

For a Glimpse of #TeamHerrco
and Our Working Environment,
Check Out Our Video!

<https://bit.ly/3mp1Xq6>

Interested? Apply At:
www.herrco.co.uk/careers.htm

www.herrco.co.uk

T: 01986 874 149

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